



DELTA EMERGENCY

Support Training

REGARDING:

Terms and Conditions 1 of 4

UPDATED:

11 September, 2023

To our students and clients,

Acceptance of Terms:

- By accessing and using the services provided by Delta Emergency Support Training, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Registration and Enrollment:

- All participants must complete the registration process before the commencement of the course.
- A unique, valid email address is required for each participant to ensure individual communication and record-keeping.
- Enrollment in a course is subject to availability and receipt of complete and accurate registration information.

Payment Policy:

- Full payment must be received at the time of registration unless a prior arrangement has been made.
- Payments can be made via cash, credit card, or invoice for private businesses.
- Invoices with outstanding payments are subject to late fees, as described on the invoice itself.

Participant Conduct:

- Participants are expected to conduct themselves in a professional and respectful manner towards trainers and fellow participants at all times.
- Disruptive or disrespectful behavior may result in removal from the course without a refund. For more details, please refer to the Behavior Policy on pages 3 and 4.

Course Cancellation and Refunds:

- Cancellations and Refunds are described in our Cancellation and Refund Policy, which is available upon request and available for download on our website.

Sincerely,

Jarrett Chisholm
Owner, Lead Instructor

 Phone

844-643-3582

 Email

jarrett@deltaemergency.com

 Address

1006 11 Ave SW #200 Calgary, AB T2R 0G3

www.deltaemergency.com

We Create Professionals



DELTA EMERGENCY

Support Training

REGARDING:

Terms and Conditions 2 of 4

UPDATED:

11 September, 2023

To our students and clients,

Intellectual Property Rights:

- All course materials, including but not limited to handouts, presentations, and digital content, are the exclusive property of Delta Emergency Support Training, unless otherwise stated or copyrighted by another entity.
- These materials are provided for personal, non-commercial use only. Unauthorized reproduction, distribution, or use is strictly prohibited.

Liability and Indemnity:

- Delta Emergency Support Training is not liable for any personal injury, property damage, or other loss sustained during or as a result of participating in the training.
- Participants agree to indemnify and hold harmless Delta Emergency Support Training from any claims arising out of their participation in the course.

Privacy Policy:

- Personal information collected during registration and course participation will be used in accordance with our Privacy Policy, which is available upon request.

Changes to Terms and Conditions:

- Delta Emergency Support Training reserves the right to modify these Terms and Conditions at any time. The most current version will always be posted on our website.
- Continued use of our services after any such changes constitutes your acceptance of the new Terms and Conditions.

Sincerely,

Jarrett Chisholm
Owner, Lead Instructor



Phone

844-643-3582



Email

jarrett@deltaemergency.com



Address

1006 11 Ave SW #200 Calgary, AB T2R 0G3

www.deltaemergency.com

We Create Professionals



DELTA EMERGENCY

Support Training

REGARDING:

Terms and Conditions 3 of 4

UPDATED:

11 September, 2023

To our students and clients,

Delta Emergency Support Training is committed to maintaining a safe, respectful, and productive learning environment for all participants and staff. To uphold these standards, we have implemented the following conduct policies for our courses and facilities.

Respect and Professionalism:

- Participants are required to demonstrate respect and professionalism towards instructors, staff, fellow participants, and the training environment. This includes, but is not limited to, respectful communication, adherence to instructions, and collaboration with peers.

Prohibited Behaviors: The following behaviors are strictly prohibited and will result in immediate removal from the course without a chance for appeal.

- Physical or verbal harassment, including any form of bullying or intimidation.
- Disruptive behavior that impedes the learning process or threatens the safety of others.
- Misuse or damage of training equipment or facilities.
- Any form of sexual harassment, assault, or other sexual misconduct is strictly prohibited. This includes, but is not limited to, unwanted sexual advances, requests for sexual favors, sexual acts, and other verbal or physical conduct of a sexual nature that creates an unprofessional, intimidating, hostile, or offensive environment.
- Non-compliance with established safety protocols.
- Substance abuse or illicit drug use within the facility.
- Any form of dishonesty, including cheating, plagiarism, or falsification of information.

Sincerely,

Jarrett Chisholm
Owner, Lead Instructor

 Phone

844-643-3582



Email

jarrett@deltaemergency.com



Address

1006 11 Ave SW #200 Calgary, AB T2R 0G3

www.deltaemergency.com

We Create Professionals



DELTA EMERGENCY

Support Training

REGARDING:

Terms and Conditions 4 of 4

UPDATED:

11 September, 2023

To our students and clients,

Enforcement and Consequences:

- Any participant found to be engaging in any of the prohibited behaviors will be subject to immediate removal from the course and facility. This decision is final and not subject to appeal. Additionally, participants may be held liable for any damage or harm resulting from their actions.

Reporting Mechanism:

- Participants are encouraged to report any witnessed or experienced misconduct to the course instructors or facility staff. All reports will be taken seriously and investigated promptly.

Additional Measures:

- Depending on the severity of the behavior, Delta Emergency Support Training reserves the right to take further actions, including but not limited to, reporting to law enforcement or professional bodies, and seeking reparations for damages caused.

These policies are in place to ensure that all participants can learn and practice in a secure and respectful environment. By enrolling in our courses, participants acknowledge and agree to adhere to these conduct standards.

Sincerely,

Jarrett Chisholm
Owner, Lead Instructor

 **Phone**
844-643-3582

 **Email**
jarrett@deltaemergency.com

 **Address**
1006 11 Ave SW #200 Calgary, AB T2R 0G3

www.deltaemergency.com

We Create Professionals